Computer Support Specialist Degree (CS23)- 62 Credit Hours

Program Description:

The Computer Support Specialist associate degree program is a sequence of courses designed to provide students with an understanding of the concepts, principles, and techniques required in computer information processing. Graduates are to be competent in the general areas of humanities or fine arts, social or behavioral sciences, and natural sciences or mathematics, as well as in the technical areas of computer terminology and concepts, program design and development, and computer networking. Program courses in Computer Information Systems require strong aptitudes for math, problem solving, critical thinking, listening, teamwork, and written direction. Graduates may find employment in end-user support, systems integration, PC repair/installation, LAN hardware support, commercial software support, and computer hardware/software sales. Starting salaries are approximately $42,000 per year.

Contact:

Tara Shackleford, Program Chair
770-838-2589
tara.shackleford@westgatech.edu

Website:
https://www.westgatech.edu/program-explorer/systems-information-management/computer-support/

Pre-Degree Requirements				
Program Specific				
• Min GPA 2.0 • Courses may rotate among following locations: Carroll, Coweta, Douglas, Lagrange and online				

Set the Track, Start the Track, Stay on Track				
Meet with an Advising Coach to Stay on Track. S = Semester; CR = Credit Hours; FA = Fall; SP = Spring; SU = Summer ***Accreditation Council for Business Schools and Programs (ACBSP) offers accreditation services to business programs focused on teaching and learning. ACBSPs evaluate and determine whether the business schools and programs meet applicable and recognized standards.				
✓	**Grade**	**Semester 1**	**S**	**CR**	**Notes & Milestones**

✓	Grade	Semester 1	S	CR	Notes & Milestones
		ENGL 1101 Composition and Rhetoric	ALL	3	Program Admission
		MATH 1111 College Algebra	ALL	3	Program Admission
		CIST 1001 Computer Concepts	ALL	4	
		CISM 2201 Foundations of Computer Applications	ALL	3	
				13	**Program Semester Hours**
✓	Grade	Semester 2	S	CR	Notes & Milestones
		CIST 1122 Hardware Installation and Maintenance	FA SP	4	
		CIST 1305 Program Design and Development	ALL	3	
		CIST 1130 Operating Systems Concepts	ALL	3	
		Additional 3 hours from Area I, II, III or IV	ALL	3	**List of Area I, II, III and IV courses**
				13	**Program Semester Hours**

✓	Grade	Semester 3	S	CR	Notes & Milestones
		CIST 1601 Information Security Fundamentals	ALL	3	
		Area II: Choose One	ALL	3	**List of AREA II Courses[1]**
				6	**Program Semester Hours**
✓	Grade	Semester 4	S	CR	Notes and Milestones
		CIST 1220 Structure Query Language	FA SP	4	
		CIST XXXX (11 credits) Any combination of CIST courses.	ALL	11	See CIST Course list
				15	**Program Semester Hours**
✓	Grade	Semester 5			Notes and Milestones
		Area IV: Choose One: ARTS 1101 Art Appreciation or	ALL	3	Program Admission
		MUSC 1101 Music Appreciation or	ALL	3	Program Admission
		THEA 1101 Theater Appreciation or	FALL	3	Program Admission
		HUMN 1101 Introduction to Humanities or	ALL	3	ENGL 1101 with a grade of C or better
		ENGL 2130 American Literature or	ALL	3	ENGL 1101 with a grade of C or better
		ENGL 2310 English Literature	SP	3	ENGL 1101 with a grade of C or better
		CIST 1401 Computer Networking Fundamentals	FA SP	4	
		CIST 2120 Supporting Application Software	FA SP	4	Prerequisite: CISM 2201
		CIST 2921 IT Analysis Design and Project Management	FA SP	4	
				15	**Program Semester Hours**

Always check online https://www.westgatech.edu/ and meet with your Advising or Faculty Coach to ensure you are viewing the latest and most accurate information.

Note: If a course is full or unavailable when you to attempt to register, please select an available course from any term listed, given you have satisfied the required pre-requisite.

Credits for CIST or CISM courses are awarded only for courses that have been completed within the last seven years. Any courses completed over seven years ago may be recommended by the program chair and approved by the Dean of the School of Business/Public Services if the student presents recent, documented, in-field experience or current software certification.

Employment Opportunities: https://www.westgatech.edu/student-life/career-services/

Articulation Agreements: https://www.westgatech.edu/admissions/registrars-office/articulation-agreements/

Financial Aid by Program: https://www.westgatech.edu/wp-content/uploads/2019/02/WGTC-Available-Aid-By-Program-11-17-2023.pdf

***Accreditation Council for Business Schools and Programs is student-centered. It measures and analyzes Schools of Business and Programs for quality, ensuring students gain the right skills from their educational investment. Institutions with programs accredited by ACBSP are committed to continuous improvement that provides their business program will give students the skills employers want. ACBSP accreditation provides better marketability for students, giving them a competitive advantage in the hiring process.

As set forth in its student catalog, West Georgia Technical College does not discriminate on the basis of race, color, creed, national or ethnic origin, sex, religion, disability, age, political affiliation or belief, genetic information, disabled veteran, veteran of the Vietnam Era, spouse of military member, or citizenship status (except in those special circumstances permitted or mandated by law). The following persons have been designated

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[1] https://westgatech.smartcatalogiq.com/en/2023-2024/student-catalog/academic-programs/associate-degrees/

to handle inquiries regarding the non-discrimination policies: Equity (Title IX) Coordinator, Dean of Students, 770.537.5722, 176 Murphy Campus Blvd., Waco, GA 30182. ADA (Section 504) Coordinator for <u>Students</u>: Career and Student Support Services Manager, 770.824.5245, 176 Murphy Campus Blvd., Waco, GA 30182, for <u>Employees</u>: Human Resources Manager, 770.537.6056, 176 Murphy Campus Blvd., Waco, GA 30182.